



# The Adeptor

## Hello There!

We are delighted to announce the launch of the first issue of our newsletter, **The Adeptor!** This is a Quarterly Newsletter where we shall share our stories, our journey, some of our successes and victories and the impact we have made through our partnership with you. We hope that you will find great value in its content and feel part of our incredible journey!

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## Where it all began!

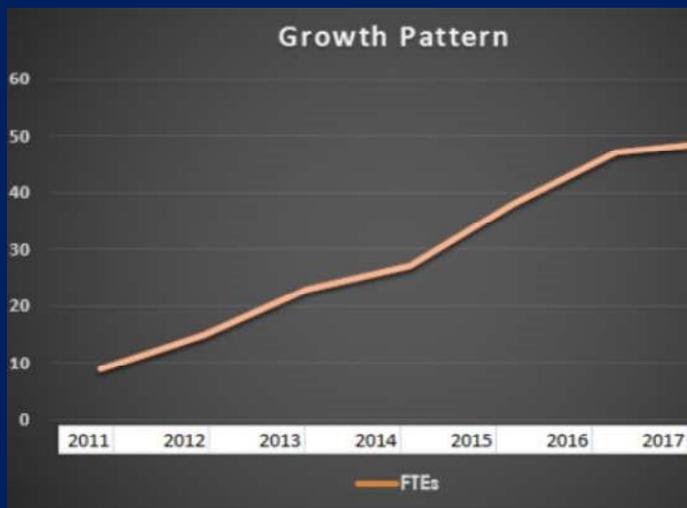
*"The journey of a thousand miles begins with one step" ~ Lao Tzu*

Adept's journey in BPO started in 2007. We then had our first project from Tomz, one of Samasource's client at the time. In the same year, we also had a trial with ETS Research for a transcription project. The client was quite pleased with our work... and the rest, as people say was history!

## Working with ETS!

From 2010, we worked on different ETS Research projects that Samasource's was managing at the time. This greatly improved our skills and capacity from delivering 3 hours with a team of 5 agents to delivering 10+ hours with a team of 15 transcribers. In 2015, through the blessings and support from Samasource, Adept was contracted by ETS Research to provide transcription services directly. Since then, we have had more than 30 agents who have been trained and have worked on ETS Research projects!

**Well if that's not real partnership,** we don't know what is!



## Our Growth!

Over the years we have grown tremendously, working on multiple projects ranging from data entry, online web research, transcription, content curation and most recently image annotation for machine learning. More than 300 youth have passed through Adept.



## Our team during the recent team building event!

We currently have over 63 team members working on different projects. Our team is talented, young, dedicated, engaged and enthusiastic. The team is highly adaptable and always looking for new challenges and opportunities.

## In The Next Issue!

The story behind Adept - from our CEO

See you on our next story!!!

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